

Performance Measures from the Adult Social Care Outcomes Framework (ASCOF), Better Care Fund (BCF) & Local Indicators (Version 3.7)

Domain & KPI	Frame work	Available	2016/17 Target	2015/16 Target	2014/15 Target	2015/16 Prov Outturn	2014/15 Outturn	2014/15 England Average	2014/15 SW Average
Domain 1: Enhancing quality of life for people with care and support needs									
ASC 1A: Social care-related quality of life	ASCOF	Annual	19.4	19.2	no tgt	19.7	19.4	19.1	19.3
ASC 1B: The proportion of people who use services who have control over their daily life	ASCOF	Annual	79.0%	79.0%	no tgt	81.5%	80.4%	77.3%	79.9%
ASC 1C part 1A: The proportion of people using social care who receive self-directed support (adults aged over 18 receiving self-directed support)	ASCOF	Monthly	90.0%	no tgt	no tgt	93.6%	90.1%	83.7%	79.2%
ASC 1C part 1B: The proportion of people using social care who receive self-directed support (carers receiving self-directed support)	ASCOF	Monthly	83.0%	no tgt	no tgt	82.6%	79.7%	77.4%	71.0%
ASC 1C part 2A: The proportion of people using social care who receive direct payments (adults receiving direct payments)	ASCOF	Monthly	26.0%	no tgt	no tgt	26.0%	27.8%	26.3%	24.7%
ASC 1C part 2B: The proportion of people using social care who receive direct payments (carers receiving direct payments for support direct to carer)	ASCOF	Monthly	83.0%	no tgt	no tgt	82.6%	79.7%	66.9%	47.7%
ASC 1D: Carer-reported quality of life	ASCOF	Biennial	9.0	n/a	no tgt	n/a	8.3	7.9	7.9
ASC 1E: Proportion of adults with a learning disability in paid employment	ASCOF	Monthly	4.0%	4.5%	no tgt	3.9%	3.8%	6.0%	6.3%
ASC 1F: Proportion of adults in contact with secondary mental health services in paid employment (commissioned outside ICO)	ASCOF	Monthly	6.0%	7.1%	5.5%	3.2%	1.7%	6.8%	8.4%
ASC 1G: Proportion of adults with a learning disability who live in their own home or with their family	ASCOF	Monthly	75.0%	70.0%	69.0%	70.3%	71.0%	73.3%	69.5%
ASC 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support (commissioned outside ICO)	ASCOF	Monthly	68.0%	77.0%	77.0%	62.1%	62.9%	59.7%	53.8%
ASC 1I part 1: Proportion of people who use services who reported that they had as much social contact as they would like	ASCOF / BCF	Annual	50.0%	41.7%	no tgt	49.4%	43.9%	44.8%	45.7%
ASC 1I part 2: Proportion of carers who reported that they had as much social contact as they would like	ASCOF	Biennial	41.5%	n/a	no tgt	n/a	41.5%	38.5%	36.4%
D40: % clients receiving an annual review	Local	Monthly	76.0%	76.0%	80.0%	78.1%	76.4%	n/a	n/a
SC-005: No. of overdue reviews	Local	Monthly	no tgt	no tgt	500	677	710	n/a	n/a
SC-007b: Number of OOA placements reviews overdue by more than 3 months (snap shot)	Local	Monthly	0	0	no tgt	0	8	n/a	n/a
D39: % clients receiving a Statement of Needs	Local	Monthly	90.0%	90.0%	95.0%	88.5%	90.0%	n/a	n/a
NI132: Timeliness of social care assessment	Local	Monthly	70.0%	74.1%	70.0%	68.9%	74.1%	n/a	n/a
NI133: Timeliness of social care packages following assessment	Local	Monthly	94.0%	90.0%	85.0%	95.2%	94.6%	n/a	n/a
Domain 2: Delaying and reducing the need for care and support									
ASC 2A p1: Permanent admissions to residential and nursing care homes, per 100,000 population. Part 1 - younger adults	ASCOF	Monthly	no tgt	no tgt	no tgt	tbc	6.7	14.2	16.8
ASC 2A p2: Permanent admissions to residential and nursing care homes, per 100,000 population. Part 2 - older people	ASCOF / BCF	Monthly	563.2	572.6	594.6	tbc	606.3	668.8	678.2
ASC 2B p1: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services. Part 1 - effectiveness	ASCOF / BCF	Annual	88.7%	88.7%	82.0%	80.0%	77.2%	82.1%	84.0%
ASC 2B p2: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services. Part 2 - coverage	ASCOF	Annual	no tgt	no tgt	no tgt	n/a	3.5	3.1	3.5
ASC 2C p1: Delayed transfers of care from hospital and those which are attributable to adult social care. Part 1 - total delayed transfers	ASCOF	Monthly	no tgt	no tgt	no tgt	7.0	7.6	11.1	15
ASC 2C p2: Delayed transfers of care from hospital and those which are attributable to adult social care	ASCOF	Monthly	no tgt	no tgt	no tgt	3.0	3.4	3.7	5.9
BCF-04a: Average monthly number of days of delayed transfers of care per 100,000 population aged 18 and over	BCF	Monthly	2460	tbc	tbc	tbc	tbc	tbc	tbc
ASC 2D: The outcomes of short-term support: sequel to service	ASCOF	Monthly	85.0%	no tgt	no tgt	tbc	82.7%	74.6%	76.0%
LI-404: No. of permanent care home placements at end of period	Local	Monthly	617	630	644	635	641	n/a	n/a
LI-450: Proportion of clients supported in a care home at end of period	Local	Monthly	no tgt	no tgt	18.0%	21.3%	20.0%	n/a	n/a
BCF-01: Non-elective hospital admissions (general and acute) per 100k population	BCF	Monthly	17,688	14,119	tbc	tbc	14,119	n/a	n/a
BCF-03: Dementia Diagnosis Rate	BCF	Annual	66.71%	60.0%	tbc	tbc	tbc	n/a	n/a

Domain & KPI	Frame work	Available	2016/17 Target	2015/16 Target	2014/15 Target	2015/16 Prov Outturn	2014/15 Outturn	2014/15 England Average	2014/15 SW Average
Domain 3: Ensuring that people have a positive experience of care and support									
ASC 3A: Overall satisfaction of people who use services with their care and support	ASCOF	Annual	68.0%	68.5%	no tgt	67.9%	69.7%	64.7%	67.4%
ASC 3B: Overall satisfaction of carers with social services	ASCOF	Biennial	46.4%	n/a	no tgt	n/a	46.4%	41.2%	41.9%
ASC 3C: The proportion of carers who report that they have been included or consulted in discussions about the person they care for	ASCOF	Biennial	75.7%	n/a	no tgt	n/a	75.7%	72.3%	72.1%
ASC 3D part 1: The proportion of people who use services who find it easy to find information about services	ASCOF	Annual	81.3%	77.3%	no tgt	81.3%	77.4%	74.5%	76.6%
ASC 3D part 2: The proportion of carers who find it easy to find information about services	ASCOF	Biennial	75.0%	n/a	no tgt	n/a	74.9%	65.5%	66.4%
NI135: Carers receiving needs assessment, review, information, advice, etc.	Local	Monthly	40.0%	40.0%	35.0%	43.3%	41.3%	n/a	n/a
Domain 4: Safeguarding adults who circumstances make them vulnerable and protecting from avoidable harm									
ASC 4A: The proportion of people who use services who feel safe	ASCOF	Annual	72.3%	69.6%	no tgt	72.3%	67.2%	68.5%	68.3%
ASC 4B: The proportion of people who use services who say that those services have made them feel safe and secure	ASCOF	Annual	85.2%	85.6%	no tgt	85.2%	83.3%	84.5%	86.9%
QL-018: Proportion of high risk Adult Safeguarding Concerns where immediate action was taken to safeguard the individual	Local	Monthly	100.0%	n/a	n/a	n/a	n/a	n/a	n/a
TCT14b: % repeat safeguarding referrals in last 12 months	Local	Monthly	8.0%	8.0%	n/a	4.9%	7.6%	n/a	n/a